Installation and Maintenance
Suspended/Drop and Glue-Up Ceiling Tiles
You Belong Under Ceilume!

We pride ourselves on standing head and shoulders above the rest. This motivates us and affects every aspect of our business. We treat everyone the way we would like to be treated. That begins with genuine respect, a fair helping of compassion, plenty of understanding, and a bit of humor thrown in for good measure. The perfect recipe for creating the coolest ceiling tiles on the planet!

**How to Install Suspended/Drop Ceiling Tiles**

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How to Install Suspended/Drop Ceiling Tiles

Ceilume’s Feather-Light and Signature ceiling tiles and panels can be installed in an approved ceiling suspension system using standard 15/16 to 1 in. T-bar grid. Many Signature styles can also be used with slimline 9/16 in. grid.

Check building codes as required.

1. Clean Your Room and Ceiling Grid

Ceiling tiles may come out of the box with a slight static charge, which can attract dust and debris from construction and remodeling projects. We strongly advise that you finish all sawing, drilling, sanding, and sweeping, and thoroughly clean your room before installing your tiles. Don’t worry, our tiles don’t create dust of their own, and once installed any static charge will dissipate.

Thoroughly clean your T-bar grid. Remove contaminants (dust, oil, old paint, etc.), then wipe down with a damp rag to dissipate static electricity, which attracts dust to the T-bar. Even brand-new grid should be thoroughly cleaned.

2. Install Grid Covers or Strips (Optional)

EZ-On Drop Ceiling Grid Covers, decorative strips, and smooth strips are designed to cover the T-bar in drop ceiling tile installations. EZ-On can be installed before or after tiles are in place (but we think the former is easier!). Both decorative and smooth strips must be installed on an empty grid before you install your ceiling tiles. For installation, please see the instructions included with those accessories.

3. Temperature Warning

As a guideline, Ceilume ceiling tiles and panels are not affected by ceiling temperatures up to 120°F.
some installations involving halogen lights, metal heat registers, or other heat sources (stoves, ovens, etc.), localized ceiling temperatures can be much higher than anticipated. Please contact us for advice if your installation involves any of these special conditions.

4. Install Main, Full-Size Tiles

   a. Installing Ceilume Tiles on Their Own

      To install, simply pop your ceiling tiles into place in your ceiling grid.

   b. Refacing Existing Mineral Fiber Ceiling Tiles

      If keeping the acoustic and thermal properties of your existing ceiling is important, and the previously installed tiles are in good (if not beautiful) condition, most Signature styles can be used for refacing. To reface, simply slide your new Ceilume ceiling tiles (with features projecting down into the room) under your existing mineral fiber tiles, and then resettle the pairs back into the grid.

5. Install Border Tiles

   In all likelihood, your ceiling will have some less-than-full-size grid squares (usually around the perimeter of the room). These areas require one of our border tile styles, which have shallow patterns that lend themselves to trimming and installing in these smaller areas. To install, measure partial grid squares, cut border tiles to size with scissors or snips, and then place the trimmed pieces into the grid.

6. Lighting

   a. Recessed/Can Lights

      Grid-mounted recessed/can lights function well with Ceilume tiles and panels. Simply choose a tile design that has sufficient flat area in the middle to fit the light opening and trim ring, and use a light that comes with a grid-suspension bracket that supports the weight of the light on the grid rather than on the tile.

      Cofered ceiling tiles like Madison and Westminster may require additional steps to install with recessed/can lights. Please contact us if you require assistance.

   b. Low-Profile LED (Puck) Lights

      While we recommend recessed/can lighting with LED bulbs over low-profile LED puck lights, Ceilume can work with the latter. Please contact us for more information if you'd like to use puck lights with your new tiles.

   c. Transluminous™ Panels Beneath Light Fixtures

      Ceilume's Translucent, Frosted, and Clear panels can be used beneath light fixtures or throughout the
entirety of an installation for a fully-illuminated ceiling effect. Translucent and Frosted panels obscure the area above your suspended ceiling grid. Clear panels, while not “window clear,” provide full visibility of everything above them.

For best results:
- Install panels at least 6 in. below lights
- Use LED bulbs/fixtures
- Pair Translucent and Frosted panels with AcoustoTherm® Backpanels

7. Insulation

a. Soniguard™ Drop Ceiling Insulation

Soniguard™ is a fiberglass-free insulation that is pre-cut for easy installation, and will dramatically increase both the acoustical and thermal properties of your new ceiling.

To install, place ceiling tiles and pieces of insulation into the grid in pairs: one piece of Soniguard™ (two pieces for 2 ft. x 4 ft. ceiling panels) resting on top of one ceiling tile.

b. AcoustoTherm® Backpanels

AcoustoTherm® Backpanels nest above drop-out ceiling tiles, creating a sound-dampening and insulating pocket of still air. Backpanels can also be used in combination with Transluminous™ panels in lighting applications to obscure the dust and shadows caused by debris accumulation.

To install, place ceiling tiles and backpanels into the grid in pairs: one AcoustoTherm® Backpanel (two backpanels for 2 ft. x 4 ft. ceiling panels) resting on top of one ceiling tile.

8. Fire-Suppression Sprinklers

Before using Ceilume ceiling tiles and panels in buildings with overhead fire-suppression sprinkler systems, the first and most important step is to consult your local building and fire officials to make sure that your intended use conforms with local building codes. Fire ratings, approvals, certifications, and compliance documents can be found on our website.

We offer three (and only three) safety-tested and approved methods of installation. If you have ceiling sprinklers, you must install your tiles in one of the following ways:

a. Drop-Out Ceiling Tiles Beneath Sprinklers

Per IAPMO UES Evaluation Report 310, all of Ceilume's 0.013 in. thick Feather-Light styles are suitable for use beneath Quick Response (QR) and Standard Response (SR) sprinkler systems rated with an activation temperature of 135°F or above, in Light Hazard and Ordinary Hazard Group I occupancies and where allowed by local safety authorities.
When exposed to the heat from a developing fire, drop-out tiles distort and fall from the ceiling grid. Heat from the growing fire activates the sprinklers, which, unimpeded by the tiles, perform their intended function.

Suspension systems for drop-out installations must:
- Support the tile on all edges
- Provide no more than 0.375 in. horizontal edge support
- Comply with ASTM C635, Heavy-Duty Classification (16 lb. per lineal ft.)

EZ-On Drop Ceiling Grid Covers and uplift prevention clips are also listed for use with Ceilume ceiling tiles and panels in drop-out installations.

b. Pass-Through Sprinklers - Ceiling Tiles with Oversized Holes

Most of Ceilume’s ceiling tiles and panels can be cut to allow sprinklers to penetrate through them as long as pass-through holes meet the criteria outlined below.

When sprinklers pass through ceiling tiles and you are not using a refacing style with a mineral fiber backing panel (see next section), per IAPMO UES Evaluation Report 310, sprinklers must be located a maximum of 3 in. below the ceiling grid, and holes must be at least 0.25 in. larger in diameter than trim rings/escutcheons/cover plates (or the sprinklers themselves if no trim rings/escutcheons/cover plates are being used).

An appropriately-sized hole saw can be used to cut clean, smooth, and neat sprinkler pass-through holes. Running the saw in reverse can help keep the tile material from binding as the hole is cut.

Never use a trim ring/escutcheon (pendant sprinkler) or cover plate (concealed sprinkler) at a sprinkler penetration without an appropriately-sized hole.
c. Pass-Through Sprinklers - Refacing Ceiling Tiles with Mineral Fiber Backing Panels

Most of Ceilume's 0.030 in. thick Signature styles can be used as refacing tiles in conjunction with mineral fiber backing panels (backing panels must also conform to appropriate local codes).

Important note: 0.013 in. thick Feather-Light styles cannot be used as refacing tiles.

In locations where sprinklers pass-through ceiling tiles, cut holes in both the refacing tiles and the mineral fiber backing panels, slide the refacing ceiling tiles (with features projecting down and into the room) under the mineral fiber backing panels, then resettle the new pairs back into the grid.

If you are using a refacing style with a mineral fiber backing panel above it, per IAPMO UES Evaluation Report 310, sprinklers must be located a maximum of 3 in. below the ceiling grid, and sprinkler pass-through holes must be 0.25 in. smaller in diameter than sprinkler trim rings/escutcheons/cover plates.

An appropriately-sized hole saw can be used to cut clean, smooth, and neat sprinkler pass-through holes in both your refacing ceiling tiles and mineral fiber backing panels. When cutting the holes in your Ceilume tiles, we suggest running the saw in reverse in order to keep the material from binding as the hole is cut.

d. Rectifying Fire-Suppression Sprinkler Non-Compliance

If your sprinklers pass through your Ceilume ceiling tiles, but the corresponding holes are not large enough and you are not using a refacing style with a mineral fiber backing panel, there are two acceptable remedies:

1. Enlarge sprinkler pass-through holes
2. Use a refacing style with a mineral fiber backing panel

Need help? Contact us! 1-800-557-0654 or info@ceilume.com
How to Install Glue-Up Ceiling Tiles

Ceilume’s Signature ceiling tiles and panels can be mounted directly to a smooth, clean, and firm installation surface using adhesive. Tiles butt together when installed, and self-adhering strips are required to cover the joints between tiles.

Check building codes as required.

1. Plan Your Ceiling Layout

We love the proverb “measure twice, cut once.” It’s important to accurately map out your ceiling and double-check your layout before cutting tiles and permanently affixing them!

Draw a layout of your ceiling. Measure and mark the locations of your walls, hallways, closets, doorways, and ceiling-mounted lights, vents, speakers, fans, and other fixtures.

Once you have a basic ceiling plan, decide how you want to lay out your ceiling tiles. For most installations, we suggest trying to create even borders around the perimeter of the room. In some cases, you may want to start at a location that will minimize the number of tiles being trimmed. In others, it may be desirable to center tiles around important ceiling fixtures or other features. It’s really up to you!

2. Temperature Warning

As a guideline, Ceilume ceiling tiles and panels are not affected by ceiling temperatures up to 120°F. In some installations involving halogen lights, metal heat registers, or other heat sources (stoves, ovens, etc.), localized ceiling temperatures can be much higher than anticipated. Please contact us for advice if your installation involves any of these special conditions.
3. Prepare Your Installation Surface

Your installation surface must be flat, clean, and firm or your new ceiling tiles won’t adhere properly. You’ll need to remove ceiling texture (e.g. popcorn), and patching and sanding may be necessary if your ceiling is damaged or uneven.

4. Clean Your Room

Ceiling tiles may come out of the box with a slight static charge, which can attract dust and debris from construction and remodeling. We strongly advise that you finish all sawing, drilling, sanding, and sweeping, and thoroughly clean your room before installing your tiles. Don’t worry, our tiles don’t create dust of their own, and once installed any static charge will dissipate.

Your hands, work surfaces, and ceiling must be clean and dry. Dust, oil, old paint, and other contaminants can interfere with the adhesion of ceiling tiles and strips, so be thorough!

5. Mark Your Starting Location

Referring back to your ceiling layout, double and triple-check it for accuracy. Then snap two perpendicular chalk lines on your ceiling, forming a cross at your starting location. Keep in mind that rooms are rarely perfectly square and chalk lines may need to be adjusted.

After double checking that your lines are straight and properly positioned, it’s time to break out the adhesive!

6. Install Main, Full-Size Tiles

When applying adhesive, remember that more isn’t necessarily better. It’s about using the right amount in the right places.

To start, apply a thin bead of adhesive along the perimeter and down the center of the back of your first tile. For tiles with shallow patterns, a bead around the edge and an “X” in the middle is all that is required. For tiles with deeper three-dimensional designs, add an additional bead of adhesive in the center of each major design feature that will make contact with your installation surface.

Next, position your tile about 1/4 in. from your chalk lines and press it against your ceiling using light to medium pressure. Then slide the tile into place against the chalk lines, allowing the adhesive to spread. Press and rub firmly over the glued areas to smooth out any bumps in the adhesive and to seat the tile into place.

Once your first tile is installed, place adjacent tiles in a similar manner. Do not butt the tiles together with force, simply slide them into place. The joints between tiles and any small gaps will be covered by strips a bit later.

As you move along, use a soft, damp rag to wipe up any excess adhesive while it’s still fresh.

Need help? Contact us! 1-800-557-0654 or info@ceilume.com
7. Install Border Tiles

In all likelihood, your ceiling will have some areas that are smaller than a full-size tile (usually around the perimeter of your room). Tiles with strong three-dimensional designs can look awkward when cut and installed against walls, so we recommend using border tiles, which have shallow patterns that lend themselves to trimming and installing in these areas.

To install border tiles, simply measure from the edge of installed tiles to the wall, then cut your border tiles to size with scissors or snips. Adhere the trimmed border tiles to your ceiling with the cut edges toward the wall.

8. Install Strips

Decorative strips are self-adhesive, designed to cover the joints between tiles, and feature a repeating dot-dash pattern. Smooth strips are pattern-free, but are installed in the same fashion.

Before you begin, make sure that all of your tiles have been installed correctly and evenly. It is also incredibly important to make sure that your tiles are perfectly clean and dry. Dust and oil can accumulate during installation, so even freshly installed tiles should be cleaned before strips are applied.

Dry-fit your first strip by holding it up to your ceiling and placing its end over the intersection of four ceiling tiles and its length over the joint between two adjacent tiles. If you’re installing decorative strips, center the dot-end of the strip over the four-way intersection. Trim the strip to length.

Peel off the paper backing to expose the adhesive. Line up the strip as before and stick it into place. Press firmly and evenly over the entire strip to ensure that the adhesive forms a strong bond with your tiles.

Your next strip will butt directly against the first. Dry-fit and trim to length as before. Do not overlap strips. If you are installing decorative strips, pay close attention to the repeating dot-dash pattern - the dot end should always land over a four-way intersection of ceiling tiles.

While not necessary for many installations, a few dabs of adhesive can be added to each of your strips before installing. This adds an extra layer of security and increases the durability of your installation.

When you reach a section that requires a less-than-full-size strip, like at your ceiling border, simply measure, trim your strip to size with scissors or snips, and then install.

Install all of the strips running in one direction before installing the strips running perpendicular to that first set. Each of these “cross strips” will be less-than-full-size and will need to be trimmed to length. If you are installing decorative strips, trim the dot off the end of each strip in the second set in order to keep the dot-dash pattern consistent. Measure and install carefully to ensure that no strips overlap!
Maintenance

1. Painting

All non-laminated Ceilume tiles, panels, strips, and grid covers can be painted before or after installation.

For best results:
- Make sure that everything is clean and dry
- Do not use solvent-type thinners or cleaners
- Experiment on a sample before working on your ceiling in its entirety

Painting voids all ratings, approvals, certifications, listings, and warranties.

2. Cleaning

Ceilume tiles, panels, strips, and grid covers require no special cleaning agents - just wipe them down with a soft, damp rag. Small, stubborn spots can be handled with mild soap, and tiles are 100% waterproof so there is no risk of water damage during cleaning!

Do not use cleaners containing organic solvents or other aggressive ingredients as they may affect the surface appearance of your tiles and accessories. Examples of these types of cleaners include chlorine bleach, liquid grease remover, strong detergents, and nail polish remover.

3. Storing

Store any extra boxes of ceiling tiles upright in a single layer (do not stack). Choose a cool spot out of direct sunlight.
Terrace Bay Hotel
Products: Madison and Oxford

Decorative Tiles for Ceilings and Walls

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